Overview

PortVision DX underwent changes (<u>History</u>) with the release of PortVision DX 4.x that may affect DeviceMasters running (older) firmware **PRIOR** to:

- Bootloader v4.00
- SocketServer v10.00
- EtherNet/IP, Modbus Router, Modbus Server, or Modbus/TCP 6.00

DeviceMasters with older firmware cannot be discovered in PortVision DX v4.00 and higher. Newer firmware versions are still compatible with PortVision DX v3.05.

Please refer to one of the following discussions for procedures to work around this issue.

- New Installation What is My Firmware Version What Should I Do?
- Existing PortVision DX 4.xx Installation Adding an Unknown DeviceMaster
- Upgraded to PortVision DX 4.xx Existing System Cannot Locate DeviceMasters Known IP Addresses

New Installation – What is My Firmware Version – What Should I Do?

You can use this information to get started. This procedure assumes that the DeviceMaster is powered on and connected to the network.

- 1. Install **PortVision DX** <u>3.05</u>.
- Scan the network (Scan button in the tool bar).

In the following example, PortVision DX 3.05 located 15 DeviceMasters. The RTS-2P contains old firmware that needs to be
needs to be
upgraded.
If your application

requires a SocketServer† version before 10.00, do <u>NOT</u> load PortVision DX 4.00 or higher.

Comtrol Technical Support advises to always update your firmware version to the latest release.

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	P	evice 07:FF:FC	RTS-4P (DB9)	10.0.0.23	00:C0:4E:07:FF:FC	N5-Link 10.06	ON-LINE	
		evice 42:FF:F8	RTS-1P (5-30V)	10.0.0.40	00:C0:4E:42:FF:F8	SocketServer 10.00	ON-LINE	
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		evice 07:43:84 evice 21:05:CD evice 40:00:5D	UP-4P (D89) UP-1P (5-30V) UP-16P (2E) RTS-2P (2E)	10.0.0.54 10.0.0.55 10.0.0.50	00:C0:4E:07:43:84 00:C0:4E:21:05:CD 00:C0:4E:40:00:5D 00:C0:4E:20:EE:25	Modbus Server 4.04 Modbus Router 6.06 Modbus Router 6.06 SocketServer 8.04	ON-LINE ON-LINE ON-LINE	
		evice 07:43:84 evice 21:05:CD evice 40:00:5D evice 29:FF:F5 evice 28:00:87	UP-4P (D89) UP-1P (5-30V) UP-16P (2E) RTS-2P (2E) UP-2P (D89/2E)	10.0.0.54 10.0.0.55 10.0.0.60 192.168.250.250 192.168.4.11	00:C0:4E:07:43:84 00:C0:4E:21:05:CD 00:C0:4E:40:00:5D 00:C0:4E:29:FF:F5 00:C0:4E:29:09:97	Modbus Server 4.04 Modbus Router 6.06 Modbus Router 6.06 SocketServer 8.04 Modbus/ICCP 5.72	ON-LINE ON-LINE ON-LINE ON-LINE ON-LINE	
		evice 07:43:84 evice 21:05:CD evice 40:00:5D evice 29:FF:F5 evice 28:00:87 evice 28:00:558	UP-4P (089) UP-1P (5-30V) UP-16P (2E) RTS-2P (2E) UP-2P (089/2E) UP-2P (089/1E)	10.0.0.54 10.0.0.55 10.0.0.60 192,168,450.250 192,168,411 192,168,413	00:C0:4E:07:43:84 00:C0:4E:21:05:CD 00:C0:4E:40:00:5D 00:C0:4E:29:FF:F5 00:C0:4E:28:00:87 00:C0:4E:28:00:87	Modbus Server 4.04 Modbus Router 6.06 Modbus Router 6.06 SocketServer 8.04 Modbus/TCP 5.07 EtherNet/IP 6.00	ON-LINE ON-LINE ON-LINE ON-LINE ON-LINE	
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		evice 07:43:84 evice 21:05:CD evice 29:FF:F5 evice 29:FF:F5 evice 20:05:68 evice 24:05:68 evice 21:FE:FD	UP-4P (D89) UP-1P (5-30V) UP-16P (2E) RTS-2P (2E) UP-2P (D89/2E) UP-2P (D89/2E) UP-2P (D89/1E) UP-1P (5-30V) PRO-8P (D89)	10.0.054 10.0.055 10.0.050 192.168.250.250 192.168.4.11 192.168.4.13 192.168.4.4 192.168.4.5	00:C0:4E:07:43:84 00:C0:4E:21:05:CD 00:C0:4E:28:00:5D 00:C0:4E:28:00:87 00:C0:4E:28:00:87 00:C0:4E:24:05:E8 00:C0:4E:21:EE:02 00:C0:4E:21:FE:02	Modbus Server 4.04 Modbus Router 6.06 Modbus Router 6.06 SocketServer 8.04 Modbus/TCP 5.07 EtherNet/TP 6.04 EtherNet/TP 4.11 NS-Link 8.00	ON-LINE ON-LINE ON-LINE ON-LINE ON-LINE ON-LINE ON-LINE	
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- 3. Program the DeviceMaster IP address for each new DeviceMaster.
- **†** If this is a DeviceMaster UP and the firmware version is prior to v6.00, do not load PortVision DX 4.xx until you have uploaded the latest Bootloader and protocol firmware versions.

- 4. Upgrade the appropriate application firmware (SocketServer, EtherNet/IP or Modbus) and the Bootloader to the latest version.
 - DeviceMaster LT, PRO, RTS, or Serial Hub: http://downloads.comtrol.com/html/DM PRO RTS SERIALHUB firmware.htm
 - DeviceMaster UP: http://downloads.comtrol.com/html/DM UP Main.htm
- 5. Optionally, install the latest PortVision DX version.

Existing PortVision DX 4.xx Installation – Adding an Unknown DeviceMaster

Use this procedure if you currently have PortVision DX 4.xx installed	IPV PortVision D File Manage	X View Tools H	Help									
on your system and you are adding a new DeviceMaster with unknown firmware versions.	Scan Re	fresh All Propert	ies Sav	ye ₩(Load Upload Other_Device	Reboot Masters [40	Webpage / 40]	Notes	🥌 Help	() About	Exit	
The default IP address for a DeviceMaster is 192.168.250.250.	IP O R	TVISION (DX)									
 After installing the DeviceMaster on your network, click the Scan button. 	Name : Scan Re	sults	^ -									
2. At this point, you have two choices:	Use menu or to this area.	olbar to add notes in	T A									
Change the IP address on your PC/laptop to 192.168.250.xxx. Scan and locate the DeviceMaster, configure the IP address, and then return your system to the prior IP address.	Eer Help neer J	III	E	Device	Name Device 1C:FF:FD Device 17:FF:FB Device 07:FF:FC Device 42:FF:F8 PortVision D	M. SH PR: RT: RT:	odel -8P (DB9) O-8P (DB9) S-4P (DB9) 5-1P (S-30V) did not	▲ IP 10.0.0.14 10.0.0.22 10.0.0.40 locate	Address	MAC Address 00:C0:4E:1C:FF:F 00:C0:4E:07:FF:F 00:C0:4E:07:FF:F 00:C0:4E:07:FF:F 00:C0:4E:07:FF:FR 00:C0:4E:07:FF:FR 00:C0:4E:07:FF:FR 00:C0:4E:07:FF:FR	Software Version D NS-Link 10.06 8 NS-Link 10.06 C NS-Link 10.06 8 SocketServer 10.06 Master at 192	Status ON-LINE ON-LINE ON-LINE ON-LINE 2.168.250.250.
Remove PortVision	F/F											

DX v4.xx using Control Panel | Programs | Programs and Features, install PortVision DX 3.05, and then use the procedure discussed in New Installation - What is My Firmware Version - What Should I Do?

Upgraded to PortVision DX 4.xx - Existing System - Cannot Locate DeviceMasters - Known IP Addresses

Use this procedure to add DeviceMasters with old firmware to PortVision DX 4.xx.

This procedure starts after you have scanned the network, noticed that you are missing DeviceMasters and some of the existing DeviceMasters display as OFF-LINE. You must know the IP addresses of the DeviceMasters or have a saved session with the DeviceMasters.

The first few steps show how to add a DeviceMaster as a new device using the IP address.

- 1. Right-click in the *Device Tree* pane (upper) and click **Add New... | Device**.
- 2. Select the **Device Type** and **Device Model**.
- 3. Enter a user-friendly **Device Name**, the **IP address**, and click **Ok**

New Device						
General Settings					ОК	
Device Type : De	viceMaster PR0			•	Cano	el Save
Device Model: De	viceMaster PR0 8-P	Port (DB9)		•	Help	
Device Name : Ma	c's PRO					
Network Settings	REMOTE	•	IP Address :	192 . 168	.4.5	_
						_
Identification Mode :	IP	-	Subnet Mask :			
Identification Mode : Serial Number :	IP	<u>_</u>	Subnet Mask : Default Gateway :			

The DeviceMaster PRO is now displayed in PortVision DX.



Use this procedure to have PortVision DX display devices as ON-LINE (as long as the devices are actually on-line)

- 1. Double-click an OFF-LINE DeviceMaster.
- 2. Change the *Detection Type* to **REMOTE**.
- 3. Click Apply Changes.
- 4. Click Close

Notice that the RTS-2P(2E) is displays ON-LINE in Remote mode.

5. Repeat for each DeviceMaster that you want to display.

General Web Interface	
DeviceMaster RTS 2-Por	t (2E)
Basic Information Dev/CE+MASTER* Basic Information Device Name : Device 29:FF:F5 MAC Addrese : 00:C0 4E:29:FF:F5 Setial Number : Device Status : DFF-LINE v Device Status : DFF-LINE v	
Network Settings IP Mode : State IP IP Addrese : 10 0 . 52 Subnet Mask : 255 . 0 . 0 Default Gateway : 0 . 0 . 0	

IPV PortVis	ion DX	_										- • ×
File Mar	nage View	Tools He	Р									
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Scan	Refresh All	Properties	Sa	ve Le	ad Upload	Reboo	Webpage	Notes	Help	About	Exit	
IP	ORTVIS				Scan Results Scan Results Device Scan Devi	(5 / 10) 07:43:84 07:FF:FC 15:04:7A 17:FF:FB 1C:FF:FD 21:05:CD 29:FF:F5						
Name : So	an Results		*		 Device V Device V Device Mac's I 	40:00:5D 42:FF:F8 PRO						
this area.	or toolbar to ad	id notes in	*									
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				N 🗸	Device 1C:FF:FD	S	H-BP (DB9)	10.0.0.14		00:C0:4E:1C:FF:FD	NS-Link 10.06	ON-LINE
				₩ √	Device 17:FF:FB	P	RO-8P (D69)	10.0.0.20		00:C0:4E:17:FF:FB	NS-Link 10.06	ON-LINE
					Device 07:FF:FC	R	TS-4P (DB9)	10.0.0.23		00:C0:4E:07:FF:FC	NS-Link 10.06	ON-LINE
	10 an	1000	Ξ	₩	Device 42:FF:F8	R	TS-1P (5-30V)	10.0.0.40		00:C0:4E:42:FF:F8	SocketServer 10.06	ON-LINE
					Device 29:FF:F5	R	TS-2P (2E)	10.0.0 52		00:C0:4E:29:FF:F5	SocketServer 8.04	ON-LINE (Remote)
		A REAL PROPERTY.		× ×	Device 15:04:7A	U	P-1P (5V)	10.0.0.53		00:C0:4E:15:04:7A	PNIO 2.25	OFF-LINE
	100 March 100 Ma			X	Device 07:43:84	U	P-4P (D89)	10.0.0.54		00:C0:4E:07:43:84	Modbus Server 4.04	OFF-LINE
Lise menu	or toobar to ad	id notes in	-	N X	Device 21:05:CD	U	P-1P (5-30V)	10.0.0.55		00:C0:4E:21:05:CD	Modbus Router 6.06	OFF-LINE
this area.	St 20000 10 00		1	N X	Device 40:00:5D	U	P-16P (2E)	10.0.0.60		00:C0:4E:40:00:5D	Modbus Router 6.06	OFF-LINE
				₩.√	Mac's PRO	P	RO-8P (D69)	192,168,4,5		00:C0:4E:17:FF:FD	NS-Link 8.00	ON-LINE (Remote)
•			,	•								
For Help, p	ress F1										Scan Resu	its 10 1 Ready /

History

PortVision DX version 4.x no longer supports MAC mode (OSI Layer 2) discovery of DeviceMasters, which impacts the firmware versions used in the DeviceMaster. PortVision DX now uses UDP for its discovery protocol, which is not supported in SocketServer version prior to version 10.00 and Bootloader versions prior to 4.00.

This means that all DeviceMaster units must have an IP address in order to be manipulated with PortVision DX. IP addresses that are not compatible with the local network will still be discovered but will have extremely limited capabilities until the IP address is set for the local network.