Symptom:

In PortVision DX double click on the DeviceMaster in the lower panel to open the DeviceMaster Properties. Click on the "Web Interface" tab.

The web page of the DeviceMaster will be incomplete and is not properly displayed.. Opening the web page directly in a browser shows the pages properly.

This is a known issue and will be corrected in the next version of PortVision DX.

In the meantime, there is a registry option that will make the web interface display properly.

Start by closing PortVision DX. Open your registry editor. START button >> Run >> Regedit

Change to this path

HKEY\_LOCAL\_MACHINE\SOFTWARE\WOW6432Node\Microsoft\Internet Explorer\Main\FeatureControl\FEATURE\_BROWSER\_EMULATION PVDX.exe REG\_DWORD change the default from 9999 to 10000

Edit the PVDX.exe value

📑 Registry Editor				-	×
<u>File E</u> dit <u>V</u> iew F <u>a</u> vorites <u>H</u> elp					
FEATURE_BROWSER_EMULATION	Name (Default) FoxitReader.exe HelpPane.exe	Type REG_SZ REG_DWORD REG_DWORD	Data (value not set) 0x00002af8 (11000) 0x00002710 (10000)		
FEATURE_DISABLE_UNICODE_HANDLE_C FEATURE_DOCUMENT_COMPATIBLE_MC ~ >	PVDX.exe	REG_DWORD	0x00001140 (8000) 0x0000270f (9999)		

Computer\HKEY\_LOCAL\_MACHINE\SOFTWARE\WOW6432Node\Microsoft\Internet Explorer\Main\FeatureControl\FEATURE\_BROWSER\_EMULATION

## Double click on PVDX.exe

Edit DWORD (32-bit) Value	×
Value <u>n</u> ame: PVDX.exe	
Value data:	Base <u>H</u> exadecimal <u>D</u> ecimal
	OK Cancel

You will get this box opened.

Edit DWORD (32-bit) Value	×
Value <u>n</u> ame: PVDX.exe	
Value data: 9999	Base <u>H</u> exadecimal <u>D</u> ecimal
	OK Cancel

Click the "Decimal" o	ption and you wil	I see the value dat	ta change from	270x to 9999
			9	

Edit DWORD (32-bit) Value	×
Value <u>n</u> ame: PVDX.exe	
Value data: 10000	Base <u>H</u> exadecimal <u>D</u> ecimal
	OK Cancel

Replace the 9999 with 10000 Click OK

📑 Registry Editor				_	×
<u>F</u> ile <u>E</u> dit <u>V</u> iew F <u>a</u> vorites <u>H</u> elp					
FEATURE_BROWSER_EMULATION FEATURE_DISABLE_LEGACY_COMPRESSIC FEATURE_DISABLE_MK_PROTOCOL FEATURE_DISABLE_SQM_UPLOAD_FOR_A FEATURE_DISABLE_TELNET_PROTOCOL FEATURE_DISABLE_UNICODE_HANDLE_C FEATURE_DOCUMENT_COMPATIBLE_MC ~	Name (Default) FoxitReader.exe HelpPane.exe prevhost.exe	Type REG_SZ REG_DWORD REG_DWORD REG_DWORD	Data (value not set) 0x00002af8 (11000) 0x00002710 (10000) 0x00001f40 (8000)		
	NO PVDX.exe	REG_DWORD	0x00002710 (10000)		
Computer\HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432Node\Microsoft\Internet Explorer\Main\FeatureControl\FEATURE_BROWSER_EMULATION					

Close the registry.

Open PortVision DX and now the web page should display properly.