

Symptom:

In PortVision DX double click on the DeviceMaster in the lower panel to open the DeviceMaster Properties. Click on the “Web Interface” tab.

The web page of the DeviceMaster will be incomplete and is not properly displayed.. Opening the web page directly in a browser shows the pages properly.

This is a known issue and will be corrected in the next version of PortVision DX.

In the meantime, there is a registry option that will make the web interface display properly.

Start by closing PortVision DX.

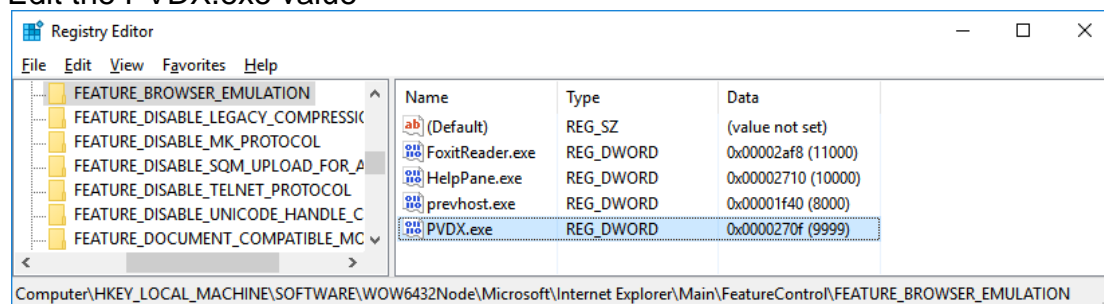
Open your registry editor.

START button >> Run >> Regedit

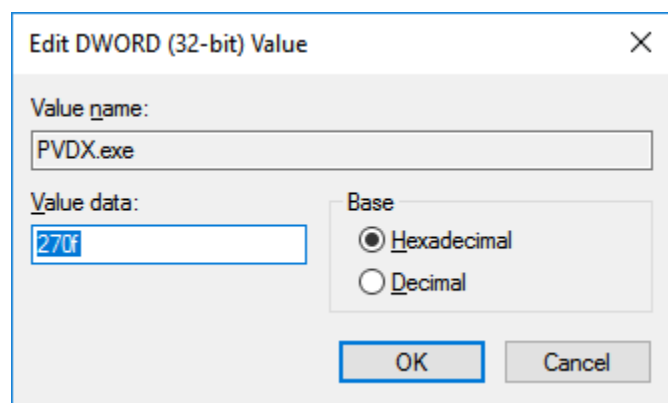
Change to this path

HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432Node\Microsoft\Internet Explorer\Main\FeatureControl\FEATURE_BROWSER_EMULATION
PVDX.exe REG_DWORD change the default from 9999 to 10000

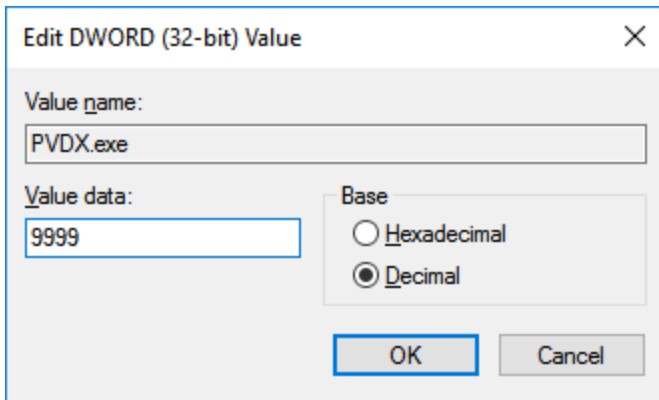
Edit the PVDX.exe value



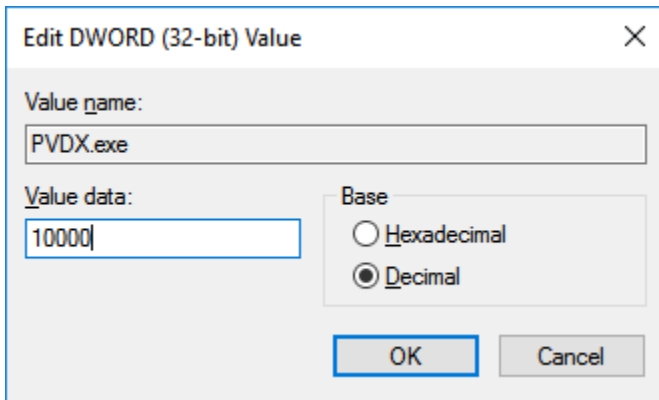
Double click on PVDX.exe



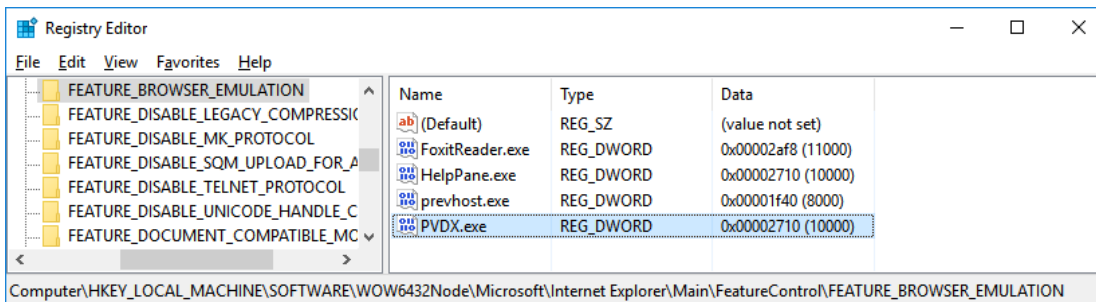
You will get this box opened.



Click the “Decimal” option and you will see the value data change from 270x to 9999



Replace the 9999 with 10000
Click OK



Close the registry.

Open PortVision DX and now the web page should display properly.